# ITAFRICA
## Automation Solutions

Audio visual and Home Automation Solutions

# Company Profile

Intersystems Technics in Africa (ITAFRICA) is a leading, highly innovative software house, systems integrator and technology provider, established to provide leading edge intelligent technical solutions and consulting services to businesses, organizations, homes and government in order to allow the efficient and effective secure access and communication with various heterogeneous information resources and services, anytime and anywhere.

Formed in 21st December 2007, ITAfrica has pioneered the way in solving clients' real world IT/av issues with quality of service and sound technology.

We undertake extensive research and analysis of a customer's requirements to ensure the right solution.

ITAFRICA offers superior and most comprehensive Smart Technology available today for homes, buildings and businesses. We strive to go above and beyond in helping organizations and people to seamlessly have unhindered access to efficient and affordable technology that positively impacts their lifestyles and businesses.

Our solutions are smart & intelligent to help you better manage your digital lifestyle and business growth for convenience and informed decision making.

With our robust partnerships with the globally acceptable brands in the industry; we are strategically positioned to work closely with our clients to fully understand your business and individual automation needs

We satisfy our clients by exceeding their expectations of quality and delivering a project on time and on budget. We continue to research and develop efforts geared towards increasing value to our clients through innovative solutions.

To provide innovative, comprehensive and flexible technology and smart solutions while utilizing our technical excellence to create a happy client base.
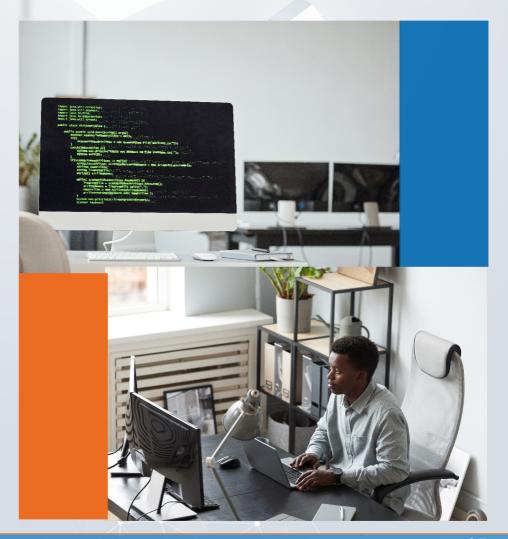
A common concern of today's IT manager is the lack of both financial and human resource to handle existing operations or expand new projects within the enterprise.

ITAFRICA fills that gap by providing expertise and experience in every aspect of company technology. Our expertise encompasses experienced IT consultants, Smart technology, AV and Network personnel, Software developers, Web developers and Hardware technicians that are dedicated to their work.

These engineers and business staff bring vast amounts of knowledge of not only solving problems but also providing the most efficient and cost saving solution. ITAfrica is not about a quick fix. ITAfrica managed services guarantee successful completion of projects.

This simple philosophy of responsibility and accountability brings a new level of customer care to all our projects. No surprises or disappointments

ITAFRICA has continued its tradition of providing quality solutions that enable customers to exceed their potential and lower their costs. Our customer retention is at an all time high because of the consistent value we provide. ITAfrica strives to be flexible and adaptable to the changing needs of our clients. We maintain contact with all our customers not only to ensure that our solutions remain viable, but to remain aware of new challenges, and to assist on time.

ITAFRICA managed services are guarantee successful completion of projects. Any problems that are encountered in any task or service are the responsibility of ITAfrica. We will work to ensure all problems are resolved and the desired results obtained. The tasks are not complete until the customer approves and accepts. This simple philosophy of responsibility and accountability assures a new level of customer care to all projects. The customer is always guaranteed that the tasks will be completed to their satisfaction and within their budgeted resources. No surprises or disappointments.

ITAfrica services encompass a broad range of data center oriented tasks that cover every aspect of business operation.

- Commercial and Home Audio System
- Smart Home/Office and Control System.
- Video Collaboration.
- HD Video Distribution
- Alarm System
- Home & Business Alarm Security System
- PBX System Systems Installation

ITAfrica can customize a customer care plan that will provide the service level desired at a managed cost designed to alleviate the burden of full-time employee staffing. The best features of lower cost, 24x7 availability, guaranteed results, and complete control can be realized immediately with our Services

ITAfrica provides on-site system administration and support activities for both government and commercial IT infrastructures. This On-Demand Service provides for a senior systems engineer available on-site at the customer's facility as needed.

This valuable service package provides world-class expertise for data center mainframes, servers, desktop computers, laptops, printers and all other IT projects.

- Operational, Administrative and Support function difficulties

- Hardware failures encountered during normal processing

- Hardware Reconfiguration Assistance

- Maintenance Planning, Scheduling, Coordination, and Response Escalation

- Problem Management

- Performance Monitoring and Enhancement

- Configuration Management

- Local Area Network (LAN) Wireless Local Area Network (WLan), Metropolitan Area Network (MAN) and, Wide Area Network (WAN) troubleshooting

- Security Management and Access Administration

- Remote Monitoring Service

## CONTACTS US